



# FIRESIDE PARTNERS

VIGILANT • READY • RESPONSIVE



**Ian McAllister**

Emergency Operations Director  
Fireside Partners Inc.

As a Senior Controller within Fireside Partners' Emergency Operations Center, Ian has integrated Aircraft Dispatch methodology and systems to provide clients with enhanced Situational Awareness and rapid and effective Humanitarian Assistance in the wake of an aviation accident. Prior to any response, Ian works with clients to develop aviation Emergency Response Plans that exceed the needs of today's emergency response realities and assists clients in identifying potential aviation accidents while helping to provide an effective response.

Formerly an Aircraft Dispatcher for part 121, part 135 and 91 operations, he has been trained on and dispatched over a dozen unique aircraft. In addition, he has worked as an ATC Coordinator and, as such, has served as a liaison between the FAA Command Center and airline stakeholders to help support the safe and expeditious flow of traffic in the National Airspace System.

In Commercial Aviation, Ian served in several process improvement roles and was a member of the Go-Team, tasked with assisting the NTSB in accident investigation. He served as a mentor to train new Dispatchers that joined the System Operations Control Team.

In Business Aviation, Ian worked diligently on safety and customer service oriented issues and was a key contributor to several operational control and service standards improvements within the Flight Center. In addition, he served on the Family Assistance Team which was tasked with providing families emotional and logistical assistance in the unlikely event of an accident.

In the public sector, Ian has worked for the American Red Cross with an emphasis on disaster response and logistics. He has served as a Disaster Response Team Lead as well as a Disaster Assessment, Mass Care, and Response Technology team member.

Ian holds FAA Licenses as an Aircraft Dispatcher, Private Pilot and Ground Instructor. He is certified in Incident Command Systems (ICS) and National Incident Management Systems (NIMS) and is Six Sigma – Green Belt Certified.

## **Fireside Partners Inc.**

197 North DuPont Highway | New Castle | DE 19720

302.613.0012 | [info@firesideteam.com](mailto:info@firesideteam.com) | [www.firesideteam.com](http://www.firesideteam.com)