



NATA's "FBOs: Above and Beyond" initiative highlights the extraordinary services provided by our Fixed Base Operator (FBO) members. The association's goal is to provide a well-rounded perspective on the FBO industry, directly from those with first-hand experience.

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### **APP Jet Center FBO Locations Go the Extra Mile for Customers and Community**



APP Jet Center operates FBOs in Fort Pierce, Fla., at Treasure Coast International Airport (FPR); Hayward, Calif., at Hayward Executive Airport (HWD); and Manassas, Va., at Manassas Regional Airport (HEF). All three FBOs serve their customers and communities with great care and consideration. APP Jet Center commends them for their most recent efforts of "going above and beyond":

#### ***APP Jet Center Fort Pierce***

Following Hurricane Maria's devastating blow last fall to Puerto Rico, APP Jet Center Fort Pierce provided hangar space for two rescue efforts - in October 2017 and January 2018 - to help animals stranded on the island.

Local pilot Nick Barson, through his organization, Pawslanding.org, donated his plane and time to assist Guardians of Rescue with flying much needed supplies to Puerto Rico then returning nearly 300 dogs to APP Jet Center where they were greeted by awaiting owners, volunteer veterinarians and rescuers.

#### ***APP Jet Center Hayward***

Pets were rescued and brought to Hayward as well following the destruction in Florida from Hurricane Irma last fall. APP Jet Center Hayward was happy to provide hangar space for an effort that rescued 134 cats and 96 dogs.

  
The Voice of Aviation Business

# FBOs Above & Beyond



The effort was led by Wings of Rescue, a charitable organization that transports endangered pets to shelters for adoption, and Tony LaRussa's Animal Rescue Foundation.



Also noteworthy: When a police officer was tragically killed in Hayward in July 2015, the Hayward police chief was on duty in Los Angeles and urgently needed to return to Hayward to respond to the incident. Hayward's city manager called APP Jet Center for assistance with transportation which APP provided by donating the chartering of an aircraft from its tenant, JATO Aviation. The city manager thanked APP and JATO for their prompt and generous assistance: "Without your help, she [police chief] would not have been able to make it back until much later in the day and that would have proven a very difficult challenge for the police department and our community. Thank you so much. Your support of the City in our time of need is very much appreciated."

### **APP Jet Center Manassas**

With its location serving Washington D.C., APP Jet Center Manassas was honored to provide ground support to the high volume of air traffic for the 2017 Presidential Inauguration. Whereas the FBO typically handles an average of 10 jets per day, it catered to 130 jets over just two days. "I'm very proud of our team. Everyone went the extra mile," Quinn Redden, general manager, said.



Additionally, APP Jet Center Manassas is named the #1 FBO worldwide for line service in the 2018 FBO survey conducted by Aviation International News, and one of its line technicians, Henry Graves, has just won NATA's annual Line Service Professional Award. "We are very honored to receive these recognitions," Redden said. "We have been blessed with a talented team that takes pride in doing a great job."

For more information please visit [www.appjetcenter.com](http://www.appjetcenter.com).

**Read other stories and share your FBO experience(s) at [www.nata.aero/aboveandbeyond](http://www.nata.aero/aboveandbeyond).**