

PLST Online— Members Express Their Opinions

NATA's Safety 1st staff attended the 20th Annual Schedulers and Dispatchers Conference in Long Beach, Calif., during January. All Safety 1st companies who actively train, test, and certify line service personnel received a 2009 plaque during the show for their dedication to safety.



Jim Sparks (Million Air Tucson) and Russ Lawton (NATA) at S&D in Long Beach, Calif.

During visits with members, several line managers and other company personnel shared their enthusiasm and opinions about training with the new PLST Online. Jim Sparks, general manager of Million Air Tucson, said the company sets up a dedicated computer for the line staff to take advantage of training during convenient times. He said a specific computer made all the difference for those training because it provided a pleasant and consistent learning atmosphere. He said three of their more experienced line service personnel (with five, six, and nine years on the job), trained using the program first. Even with their years of experience, each remarked they had not only learned a lot but also thoroughly enjoyed the interactivity of the on-line training. "Whenever we had any questions and called about the online program, NATA's customer support was always available and happy to help," Sparks said.



Dave Tresaloni and Megan Hodges (Wilson Air Center) at S&D in Long Beach, Calif.

Dave Tresaloni, assistant general manager of Wilson Air Center Charlotte, said, "PLST Online is a great program to reeducate and to initially train all our line techs. Even with 31 years experience on the ramp, I was amazed at what I had forgotten and really pleased with what I learned. I thought I'd breeze on through the training, but I found it challenging, thorough, and a great review. I think it is a good idea to give the line staff a timeline to do the training. It gives them structure and an achievable goal."



PLST Online, Module 4, on towing

Reggie S. Nichols, line service manager with Texas Jet, who ordered PLST Online for all the company's line service specialists said, "The PLST Online that NATA has created is an unmatched training platform that makes the old training videos obsolete. The information is so extensive and thorough and delivered in such a way that a person with no aviation background could step on a ramp and be a safe and productive line service tech once they have completed the online training."

Chris Reed, line service manager with Northern Air who uses the PLST Online for all line service specialists said, "Overall I like the system very much. Monitoring and tracking the training is much easier with this system, and it is much more conducive to having staff train when they have available time since they can do so from any computer with internet access."

More than 1,200 students took advantage of the PLST Online in 2008. And 2009 promises to be another very active online training year for Safety 1st participating companies with the recent enrollment of all Landmark Aviation and Atlantic Aviation bases.

When asked why Atlantic made the investment in PLST Online, Todd Smith, director risk management said, "Atlantic highly values a quality trained employee and is excited to move to the new online program, which is user friendly, very efficient, and accessible to our employees. The program allows you to easily manage your training, provides detailed references, and the web-based module has proven to motivate our employees throughout the training experience. We highly recommend the NATA PLST program."

Tim Lewis, director of training with Landmark, said, "Well trained, professional staff is a key to success and safety, so Landmark is very serious about having a quality training program. The Safety 1st PLST program has been the number-one program available for training line service technicians and is really the standard in our industry. Many of us can remember the very first time watching the tapes, taking the tests, and working on the practicals with our trainers. Many of our own careers were founded on the PLST program, so it's no surprise that the program is the core of our training programs today. For Landmark, we're excited about working with NATA in training new and tenured line service techs with the Safety 1st PLST program. The new online system is easy to learn, easy to use, and will enhance our ability to manage our locations as we train and re-certify. PLST is a vital part of Land-

mark's training program as we honor our commitment to having extremely well-educated, career-minded staff on our ramps."

Be sure your line service personnel have the most up-to-date training available by learning more about PLST Online at www.nata.aero/plst.

PLST Online participating companies as of mid-January 2009:

Above View
Air 10 Jet Center
Air 51, LLC
Airline Transport Professionals (ATP)
Alliance Aviation Services
American General Enterprise Svc (AIG)
Arcadia Aviation
Atlantic Aviation Services
Augusta Regional Airport
AvBase San Jose, LLC
Avitat - Boca Raton
Banyan Air Service
Bergstrom Aircraft Inc.
Bismarck Aero Center
Black Canyon Jet Center
Bohlke International Airways
Bridgeford Flying Services
Business Jet Center - Dallas
Central Flying Service
Channel Islands Aviation
Chantilly Air, Inc
Chipola Aviation Inc.
Choo-Choo Aero
City of Killeen
Clay Lacy - Seattle
Clay Lacy - Van Nuys
Collier County Airport Authority
Concord Regional Airport
Corporate Eagle Management Services
Crowley
CSG Aviation Services
Cutter Aviation - Colorado Springs
Cutter Aviation - Dallas
Cutter Aviation - Deer Valley
Cutter Aviation - McKinney

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Cutter Aviation - Phoenix
Darlington Co. Jetport Comm.
Davis Flight Support
DB Aviation
Dolphin Aviation
Don Davis Aviation
Downeast Air
Elliott Aviation - Des Moines
Elliott Aviation - Moline
Elliott Aviation - Omaha
Emblem Aviation - Pinedale
Emerald Coast Aviation
Emery Air Inc.
Empower Aviation
Encore Jet Center - Chino
Enterprise Jet Center
Epic Jet Center, LLC - Bakersfield
Executive Air LLC
Executive Flight, Inc
Executive Jet - Cincinnati
Fargo Jet Center
First Aviation - Teterboro
First Flight - Avoca
Flightcraft Inc. - Eugene
Flightcraft Inc. - Portland
Flightline Group Inc
Flightstar Corporation
Galvin Flying Service - Seattle
Gemini Flight Support
General Dynamics - WPB
Glacier Jet Center
Golden Isles Aviation
Harris Corporation
Harrison Aviation - Arlington
Heritage Flight
Hop-A-Jet Worldwide Jet Charter
Houma Jet Center
Jackson Hole Aviation LLC
Jackson Jet Center
JetDirect Aviation - Dallas
JM Family Enterprises
Key Air Treasure Coast
Key Air Twin Cities
Keystone Aviation Services Inc.
KRS Express Inc
Landmark Aviation
Lane Aviation
Leading Edge Aviation - Spencer
Longtail Aviation International
Loyds Aviation
Lux Air - Glendale
Lux Air - Goodyear
Lux Air - Yuma
Maguire Aviation - Van Nuys
Marathon Jet Center
Martha's Vineyard Airport
Maxair
McCall Aviation
McClellan Jet Services
Meridian - Teterboro
Miami Executive Aviation
Mid Island Air Service Inc./ NYJet
MidAmerica Jet Inc - Owensboro
Midcoast /Jet Aviation - Cahokia
Midcoast Regional Airport
Million Air - Dallas
Million Air - Houston
Million Air - Los Angeles
Million Air - Medford
Million Air - New Orleans
Million Air - San Antonio
Million Air - Tucson/ Premier Av.
Million Air - Vancouver
Million Air - White Plains
Naples Airport Authority
National Flight Services
Niagara Falls Aviation
Northeast Air
Northern Air Inc. - Grand Rapids
Phoenix-Mesa Gateway Airport
Pickens County Airport
Porter County Municipal Airport
Authority
Prospect Aviation Corporation
Redding Jet Center
Reeder Flying Service
Rider Jet Center
Robinson Aviation Inc - East
Haven
San Luis Jet Center
Scottsdale Aircenter
Servisair & Shell Fuel Svcs - St Paul
SheltAir Aviation - Daytona Beach
Sheltair Aviation - Farmingdale
SheltAir Aviation - Fort
Lauderdale
SheltAir Aviation - Jacksonville
Sheltair Aviation - Ronkonkoma
Sheltair Aviation - Westhampton
Showalter Flying Service
Silverhawk Aviation
Sioux Center Aviation
Sovereign Flight Support
Sphere One Aviation
Spirit Aviation Inc.
Spokane Airways
Starport / Cambata Aviation
Starr Aviation Marketing
Sun Aviation, Inc.
Talon Air Inc
Tampa International Jet Center
Taughannock Aviation Corp
Telluride Regional Airport
Authority
Texas Jet
Tri-Cities Aviation
Universal Aviation - Aruba
Universal Aviation - Singapore
Vail Valley Jet Center
Vector Aviation
Volo Aviation - Fort Pierce
Volo Aviation - Hayward
Volo Aviation - Houston
Volo Aviation - Manassas
Volo Aviation - Sarasota
Western Shore Aviation
Wilson Air Center - Charlotte
Wilson Air Center - Houston
Wright Brothers Aero
XJet World - Englewood
XOJet - McClellan
XOJet - New Castle
Yelvington Jet Aviation, Inc.
Yingling Aviation
Yum! Brands